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- 1.4.2 Feedback process of the Institution may be classified as follows: A. Feedback collected, analyzed and action taken and feedback available on website
 - **B.** Feedback collected, analyzed and action has been taken
 - C. Feedback collected and analyzed
 - **D. Feedback collected**
 - E. Feedback not collected

The supporting documents for this metric exceed the upload limit of 5MB. Hence the documents are made available in HEI website and links for the metric is given below.

Metric	Parameter	Link to the Relevant Document
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